



A usable contact route for webmail users.

One verified defect, its fix and the checks that followed.

QA-01 / P2 - ENQUIRY FRICTION / FIXED & RETESTED

Before: the homepage contact action relied on an installed mail app. Visitors using webmail had no selectable draft to finish the enquiry.

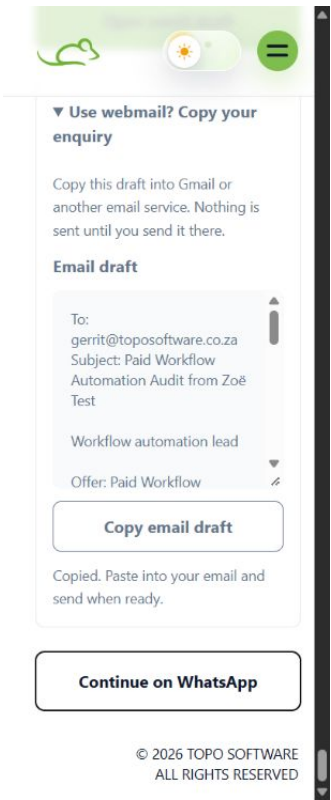
Change: added an expandable draft with the same recipient, subject and message. Visitors can copy it or select it manually.

Retest evidence

Homepage contact journey

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- PASS** Visible draft matches the email link.
- PASS** Copied text matches the visible draft.
- PASS** Editing clears the previous copy status.
- PASS** Keyboard opens the draft and reaches the next action.
- PASS** 320px and 1280px browser viewports reviewed; no phone-width overflow.



Actual retest capture
320px browser viewport

Not tested: message sending, Inbox receipt and physical-phone behaviour. Responsive evidence uses browser emulation. This is one own-site journey, not a complete five-page or WordPress audit.

AI-assisted testing and documentation. No customer data. No messages sent.